



2019 - 2021  
**ANNUAL  
REPORT**

# What We Do

*Medical Services in the Pacific (MSP) is a Fijian registered non-government organisation (NGO) established in August 2010 to enable Pacific women and adolescents to have greater access to quality health care services, and to build resilience among vulnerable groups, who are coping with emerging environmental, economic and human security challenges.*

MSP is a rights-based family planning agency that believes that Human Rights awareness and the empowerment of women go together and that both are critical in ensuring individuals and communities achieve optimal Sexual and Reproductive Health (SRH) services. We believe women with access to high quality reproductive health care services have greater choices and opportunities and will be better equipped to cope with stress, change, disaster and adapt to climate. In addition, access to quality SRH services will decrease maternal and infant mortality rates and improve health outcomes for women. Therefore, the provision of quality SRH services is key to achieving gender equality, eliminating Violence Against Women and Girls (VAWG) and strengthening women's capacity as providers and agents of change in the Pacific.

In Fiji, MSP provides a broad range of health and social services, including public awareness and educational programs with a specialised focus on sexual and reproductive health and rights. MSP has developed a comprehensive and integrated wrap around service for survivors of sexual violence and intimate partner violence which includes medical forensics, emergency care, counselling and legal support.

MSP has a specialised health teams that works with high risk and vulnerable groups (e.g. girls, youth, sex workers, vulnerable women, children at risk, sexual assault survivors, the LGBTIQ+ community, and minorities) to promote awareness and increase access to key clinical and social services. MSP mobile outreach teams provide professional and confidential clinical services to remote and isolated groups, working in close partnership with local government, the Ministry of Health and Medical Services (MHMS) Divisional and Sub-divisional and the Fiji Police Force Community Policing under formal agreements.



Designed with particular attention to the needs of women, children and youth, MSP's services are offered to both individuals and groups in urban and rural settings across Fiji and in outer islands of the Pacific.

MSP works in partnership with public, private, Faith - Based Organisations and NGO stakeholders and with policymakers at national, divisional and local community levels, coordinating our efforts with others, with the deliberate intent to both maximize scarce resources and to strengthen local capacity building.

## Our Mission

*To provide quality and accessible sexual and reproductive health care and social services for women, youth and children; and to build resilience, knowledge and skills among vulnerable groups who are coping with environmental, economic and human security challenges in the Pacific region.*

## Our Vision

*MSP believes that women and girls everywhere should be able to access resources to create a world free of poverty and disease, a world free of violence and threat; here women have equal rights, economic and political equity and access to justice; a world where women can choose the number and spacing of their children; and a World where women and girls are able to achieve their aspirations and contribute to sustainable development outcomes.*



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# Message from MSP Country Director



It is a great privilege to be able to share my thoughts with you for the first time since taking over as the Country Director of Medical Services Pacific, being confirmed in November 2019.

In March of 2019, MSP bid farewell to our Founder and Executive Director, Ms. Jennifer Poole who stepped down to join the Fiji Public Service. The amount of value MSP has created under her leadership is extraordinary as she leaves behind a strong foundation for future leaders. Having said that, MSP will continue to benefit from her valuable knowledge.

As I took on the role of Country Director with a great sense of responsibility and humility I look forward to leading MSP into the future with an outstanding and extremely hardworking team at my side.

MSP's three-year combined Annual Report 2019-2021 reveals our past successes and future plans based on a combination of experience and collaboration in working at the grassroots level.

As an organisation, MSP has succeeded because of opportunities in the thematic area of sexual reproductive and rights health (SRHR) and ending violence against women and girls (EVAWG). Our programs impact thousands of lives every day and we work hard to remain relevant and current to the many people we serve.

Our environment changes constantly and we continuously strive to respond appropriately to effect positive change.

As an organisation that continues to evolve, grow and progress, we are also making concerted efforts toward identifying our risks and opportunities. The COVID-19 pandemic placed us in a unique position to serve our communities during the crisis thus creating many opportunities for MSP. As a health non-government organisation, the pandemic presented numerous challenges. The increased demand for health services, as well as the rising demand for crisis response and delivery of health services, tested the capacity of existing health systems. MSP's existing operations, infrastructures, and systems had to be maneuvered for business continuity in order to maintain the commitment we made to our communities. MSP staff and volunteers had to adapt quickly and efficiently to address the country's needs, testing the resilience of frontline workers.

Most importantly, I would like to emphasize that MSP's passionate workforce is our core asset. I want to thank the employees of Medical Services Pacific for their hard work, dedication, and resilience in scripting our success story.

I am grateful to my team for their commitment towards making a positive difference in our society. On behalf of the Board and management I thank you our supporters, stakeholders, development partners for your continued support.

I am confident that with the actions we have outlined we will continue to drive transformative changes as we create long-term and sustainable value for the many communities we work in.

*Ashna Shaleen*

**Ashna Shaleen**  
**Country Director**  
**Medical Services Pacific**

# Message from MSP Patron



“

I am greatly honored to present Medical Services Pacific's 2019-2021 Annual Report. The team pursued to provide free holistic health care and social services to women, youth and vulnerable groups around the country and continued to make a difference in the lives of many by preserving dignity and assisting our beloved citizens in stressful overwhelming humanitarian situations. During COVID-19, MSP continued to deliver sexual reproductive health, post-rape/sexual assault care, psycho-social, legal services and increased its hours of operation to 24/7 days a week in response to the rise in violence against women and girls during lockdown. This team has made an incredible impact through its mobile outreach one stop shop by extensively visiting maritime and rural communities nationwide.

MSP remains dedicated to delivering high quality free health care and social services to the people of Fiji.

Yours Sincerely

A handwritten signature in blue ink, appearing to read 'Epeli Nailatikau'.

**Sir Ratu Epeli Nailatikau**  
**Speaker**  
**Parliament of Fiji**

”

# Executive Summary

**MSP provides a broad range of health and social services, including public awareness and educational programs with a specialised focus on sexual and reproductive health. MSP has developed a comprehensive and integrated wrap around service for survivors of sexual violence and intimate partner violence which includes medical forensics, emergency care, counselling and legal support.**

The years of 2019, 2020 and 2021 was an incredibly busy time for MSP, as Fiji was in the midst of a global pandemic but also withstood five tropical cyclones that brought devastating infrastructural damages and disrupted many lives.

In the midst of chaos and uncertainties, MSP continued to carry out its mandate. This was made possible through critical funding support from various development partners such as: the Australian Government through the Department of Foreign Affairs and Trade (DFAT), the Canadian Government, the European Union (EU), and UN agencies (UN Women, UNFPA, UNDP, UNICEF and UN AIDS), Fiji Women's Fund (FWF). MSP's formal partnership with the Fijian Government strengthened access to service provision. MSP's collaboration with the Ministry of Health and Medical Services, Ministry of Women, Children and Poverty Alleviation, Ministry of Education, Heritage and Arts, Ministry of iTaukei Affairs, Ministry of Youth and Sports and the Fiji Police Force has amplified over the years and continues to strengthen.

In addition to our core health and social services, MSP continued to implement Ministry of Women, Children and Poverty Alleviation's **National Child Helpline** for six years (2015-2021). The helpline recorded 66,407 total calls since April 2015 to 2021, out of which 10,497 were genuine calls.

The key successes of 2019 through to 2021 shows a steady result growth in our reach, services and uptake.

We achieved our highest annual numbers yet in the number of direct clients reached, services delivered, general counselling provided, cervical screenings performed, and sexual assault clients supported.

In the middle of the COVID-19 pandemic, MSP opened its third clinic in Lautoka to service the Western Division. The two-year project entitled *Strengthening Collaboration, Accountability, Law & Empowering Stakeholders* was formally launched in January 2021 as part of MSP's new One-Stop Shop operations. One of the project's key deliverables was to support the civil society organisations in the West by strengthening its human rights priorities through empowerment of women, youth, children, people living with disabilities and marginalized groups, increase access to justice for survivors of sexual gender-based violence, strengthen capacity building of CSO partners and collaborate to deliver their mandates to end sexual gender-based violence.

In the first six months of operations 3,466 clients were directly reached through our Western clinic and 7,550 services were performed.

Since August 2010, the MSP program has assisted 263,838 direct clients, delivering and distributing and approximately 613,429 health and social services. In this 2019, 2020 and 2021 reporting period, a total of 54,725 direct clients were assisted through MSP Sexual Reproductive Health and Rights program in Fiji. The MSP outreach team conducted 1,072 field visits including 625 communities, 307 schools, and 34 corporates, 15 market, 5 outreaches to FBO's and 86 public events.

As a team we continue to design, implement and deliver services that are client centric and flexible. Therefore, over the years, MSP has ventured into new and challenging spaces to address the emerging needs. MSP continues to look forward to new opportunities and foster new partnerships in the sector.





# MSP Achievements 2010 - 2021

## Over the Years, MSP Assisted

**263,838**

**Direct Clients** Through Msp Sexual Reproductive Health Rights (SRHR) Program

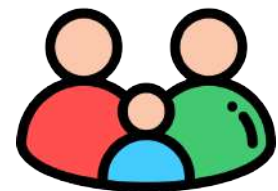
*Clients reached in 2021: 86,866  
Clients reached in 2020: 32,931  
Clients reached in 2019: 21,794*



## Family Planning Services/Products Delivered

**263,838**

*Product and services delivered in 2021: 8,214  
product and services delivered in 2020: 26,001  
product and services delivered in 2019: 51,0314*



## Provided

**9,516**

General / Group / Sexual Offence Unit (SOU) **Counselling**

*Services delivered in 2021: 1,129  
Services delivered in 2020: 1,483  
Services delivered in 2019: 1,583*



## Child Helpline Calls

**66,407**

Translates To 10,497 **Genuine Calls**

*Calls received in 2021: 5,021 with 1,258 genuine calls  
Calls received in 2020: 6,965 with 1,442 genuine calls  
Calls received in 2019: 8,441 with 4,222 genuine calls*



## Directly Reached

**12,963**

**Clinical Clients** That Includes 1,153 **Sexual Assault Response (Sar)** Clinical Clients

*Clinical clients in 2021: 9,606 with 201 SAR clients  
Clinical clients in 2020: 2,168 with 192 SAR clients  
Clinical clients in 2019: 6,184 with 206 SAR clients*



## Medical Forensic Sexual Assault Cases

**599**

Cases in relation to sexual crime - rape, attempted rape, IPV, sexual assault, missing persons, indecent assault, physical assault and defilement.

*Clinical clients in 2021: 201 SAR clients  
Clinical clients in 2020: 192 SAR clients  
Clinical clients in 2019: 206 SAR clients*



**2,863**

Outreach programs conducted:

*total outreach in 2021: 1,102  
total outreach in 2020: 446  
total outreach in 2019: 249*



# MSP Projects 2019 - 2021

Donor	Project	Funding Duration
Department of Foreign Affairs and Trade (DFAT), Government of Australia	Sexual Reproductive Health Program	Ending in February 2019
Women, Peace and Humanitarian Fund (WPHF) in partnership with UN Women	Protecting Our Women, Engaging Rights (POWER)	Ending in September 2019
British High Commission, Fiji	Market Project: Women and Girls Empowered to access their rights to health in Fiji	August 2019 to November 2019
Ministry of Women, Children and Poverty Alleviation, Fiji	Child Helpline Fiji	Ongoing since 2015
Fiji Women's Fund	Maritime Outreach Project (MOP)	March 2020
Canada Fund Local Initiatives (CFLI), Canada Fund	Ensuring Dignity for Women and Girls during Disaster Response	August 2018 to March 2020
United Nations Development Programme (UNDP)	Strengthening Access to Justice for Survivors of Sexual and Gender Base Violence	December 2018 to December 2020
Fiji Program Support Facility	Student Support Services	July 2019 to December 2021
United Nations International Children's Emergency Fund (UNICEF)	Water Sanitation and Hygiene (WASH) Project	August 2020 to March 2021
Canada Fund Local Initiatives (CFLI), Canada Fund.	TC Yasa Relief Response	December 2020 to March 2021
Save the Children	The Fiji National Philanthropic Trust Cash Assistance Program (FINCAP)	February 2021 to April 2021
Fiji Women's Fund	COVID-19 Support for Partners and Fijians Project	May 2021 to September 2021
Fiji Program Support Facility	TC YASA Recovery Project	July 2021 to December 2021
Fiji Women's Fund	Family Violence Prevention Program (FVPP)	July 2021 to December 2021
International Planned Parenthood Federation (IPPF) through the Department of Foreign Affairs and Trade (DFAT), Government of Australia	Support to the Ministry of Health and Medical Services COVID-19 Vaccination Registration and Rollout	May 2021 to February 2022
Canada Fund Local Initiatives (CFLI), Canada Fund	Fiji's COVID-19 Surge Support	August 2021 to March 2022
Ministry of Health and Medical Services-Fiji	1.) Health Learning and Education on Non-Communicable Diseases (NCD)	July 2021 to June 2022
	2.) Digital Primary Health Screening Project (Pilot)	November 2021 to March 2022
Women's Peace and Humanitarian Fund (WPHF) in partnership with UN Women	COVID-19 and prevention and response to gender and equity to reach the most vulnerable and marginalized, especially women and girls both urban and rural settings in Fiji	September 2020 to June 2022
European Union	1.) Strengthening Collaboration, Accountability, Law & Empowering Stakeholders (SCALES) Project	March 2020 to November 2022
	2.) Preventing COVID-19, Protecting Rights, Supporting Survivors	August 2021 to June 2023
United Nations Population Fund (UNFPA)	Maritime Outreach Project Phase 2: Integrated SRHR Services	February 2021 to December 2022



# Sexual Reproductive Health and Rights (SRHR)

Sexual and reproductive health and rights (SRHR) is a key-determinant of development outcomes, and is anchored in the Sustainable Development Goals (SDGs). SRHR, including family planning, and maternal health saves lives, empowers women and girls, and gives couples the opportunity to invest in their future and that of their families. Progress on SRHR including Family Planning will contribute to the following SDG goals: Goal 1 (poverty), Goal 4 (education), Goal 8 (work and economic growth), Goal 10 (reducing inequalities) and Goal 17 (partnerships). In a 2021 analysis of five Pacific Small Island Developing States, UNFPA estimates that for every dollar invested in family planning and maternal health, the return on investment to families and societies is USD11.00. (Investing in Sexual and Reproductive Health in Pacific Small Island Developing States: UNFPA, 2021)

## Why is SRHR important?

Reproductive rights are important embrace certain human rights that are already recognized in national laws, international laws and international human rights documents and other consensus documents. These rights rest on the recognition of the basic rights of all couples and individuals to decide freely and responsibly the number, spacing and timing of their children and to have the information and means to do so, and the right to attain the highest standard of sexual and reproductive health. It also includes the right to make decisions concerning reproduction free of discrimination, coercion and violence, as expressed in human rights documents.

MSP's integrated SRH and GBV programmes as much as possible tries to take away the barriers that limit access. These barriers varies and include limited financial resources. Rural areas often have lower income levels and limited economic opportunities, resulting in reduced financial resources for individuals and families. This can make it difficult for women to afford essential SRH services and products.

## Comprehensive Post-Rape Care Services for Survivors of Sexual Assault

**Medical Services Pacific provides an integrated health care and social services for survivors of sexual assault related cases whereby having formal protocols with the Government of Fiji and other services to survivors through a One Stop Shop. The One Stop Shop also known as the Post Rape Care is based in Suva, Lautoka and Labasa which provides a private clinic specifically and purposely designed to respond to the needs of sexual assault survivors, education and awareness on Reproductive Health and Gender-Based Violence; and consultation on Family Planning, Non-Communicable Diseases and Cervical Cancer Screening.**

MSP takes pride in being the only providers of the One-Stop Shop Post Rape Care service provision in the Pacific that understands the need for urgency, confidentiality and provides a sense of privacy when dealing with survivors of sexual assault cases. Sexual assault is any type of sexual activity or contact that a person does not consent to. Sexual assault, including rape, may cause physical injury or illness or psychologic trauma. Survivors should be evaluated for injury, sexually transmitted infections, pregnancy, and acute or posttraumatic stress disorders; they are asked to give permission for an examination to collect evidence. Treatment includes infection prophylaxis and mental health care.

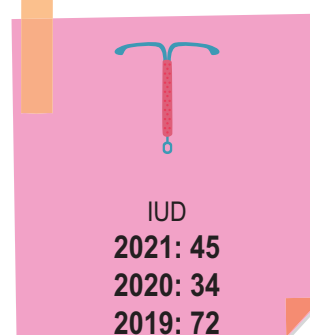
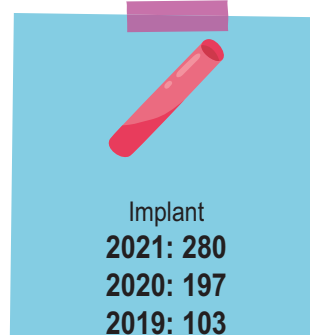
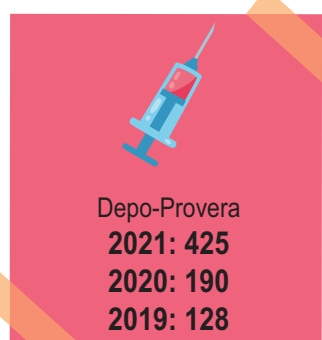
MSP also ensure that Rape Survivors have access to Emergency Contraception. Throughout the country, many emergency care facilities fail to offer women who been raped the treatment they need to prevent pregnancy. Emergency contraceptive pills (ECP), sometimes referred to as the

“morning-after pill” can prevent pregnancy after unprotected intercourse, including rape.

ECP significantly reduces the risk of pregnancy if taken-within 72 hours of unprotected intercourse or contraceptive failure. It is most effective if taken within 12 hours of intercourse, but can be effective up to at least 120 hours. Many emergency care facilities fail to provide ECP to women who have been raped and some fail even to inform women seeking care after an assault that such a treatment is available. The failure of hospitals and other facilities treating rape victims to provide ECP unacceptably leaves these women at risk of becoming pregnant as a result of assault. ECP is part of comprehensive care for women who have been raped and should be offered on-site by emergency care facilities.

From 2019-2021, MSP provided medical forensics to over 603 survivors of sexual violence referred by the Fiji Police Force, a 22% increase in SOU referrals from the Police Force in comparison to data collected from 2016-2018. Based on information obtained from MSP divisional clinics, 92% of survivors of sexual offences were women and girls, of which 78% were young girls under the age of 18 child sexual crimes, majority referred by the Child Abuse and Sexual Offences Unit of the Fiji Police Force. 72% of the survivors identified the perpetrator as a known individual with 31% either a close or distant family member/relative. It is alarming to note that both perpetrators and survivors are getting younger day by day.

# Family Planning



## *Contraceptive Distribution by MSP from 2019-2021*

**In 2019-2021, MSP  
has distributed  
more than  
**66,000**  
contraceptives  
around Fiji**

More women opted for short-term methods of contraceptives as compared to longer-term methods. The cumulative clinic data shows a combined achievement of the Suva, Lautoka and Labasa clinics, with Depo-Provera injections recording the highest in demand, followed by Oral contraceptive distribution.

We have been distributing contraceptive for eleven years. Records show that overall demand for contraceptives has been high over the last two years. Therefore, it is utmost important that MSP maintains reasonable means to meet the prevailing demand.



# Counselling

**MSP has been delivering counselling services by qualified and experienced counsellors. Our counsellors have provided counselling services to approximately 17,832 individuals, couples, groups, children, and inclusive of the PWD and LGBTIQ+ communities and schools.**

MSP has a Counselling Policy in place that seeks to safeguard MSP Counsellors, clients and the organisation from any harm during or after the course of intervention. The Counselling Policy serves as a guideline for Counsellors to work within their professional boundaries and follow standard protocols and procedures in counselling and referral processes. MSP Counsellors ensure that the client is well informed with the counselling service protocol and procedures, its confidentiality and limitations during contact. MSP One-Stop Shop provides counselling and support to clients referred by the Fiji Police Force, Social Welfare Department, and the Child Helpline. We also receive referrals from other departments within the organization and walk in clients.

Our work also involves the facilitation of education and awareness sessions in communities and schools on counselling and psychoeducation including its benefits, confidentiality agreements and limitations, support systems and the use of the Child Helpline.

Psycho-education involves learning about and understanding mental health and wellbeing. It's similar to physical education, where you learn about how your body works, how to look after it and the impacts of different strains or stressors but instead you apply this to the mind.

We utilise the space and platform to create awareness on the helpline especially emphasizing on the “toll free” aspect as communication or counselling over a normal phone line could be costly and inconvenient. In advocating on this counselling mode, we also speak on the disadvantages as well as the challenges we face on the lines and encourage community support towards maintaining this toll free, 24-hour life line that is always available.



Photo credit:  
Rob Rickman/Fiji Women's Fund

**In 2019-2021  
MSP provided  
8,916  
Counselling services.**

**The highest demand  
for our counselling  
services are General,  
Psychoeducational,  
Community,  
Sexual Offence Unit,  
Gender Based Violence,  
Child HelpLine,  
Clinical Counselling**

MSP Counselling Services 2019-2021	2019	2020	2021
Child Helpline	4,222	1,442	272
GBV Counselling	70	16	31
Sexual Offences Unit Counselling	149	21	80
Community Counselling	461	29	6
Psycho-Educational Counselling	227	285	105
General Counselling	176	863	461





# Child Helpline 1325



In 2019-2021  
there were  
**20,428**  
total calls for  
Child Helpline



The Child Helpline Fiji (CHL) was launched in April 2015 and has been in operation for over 6 years. The CHL is the proud initiative of the Ministry of Women, Children and Poverty Alleviation (MWCPA) under its child protection and social services programme.

The helpline recorded 66,407 total calls which translates into 10,407 genuine calls, 20,077 test calls, 20,328 silent calls, 12,893 prank calls and 2,612 voicemail calls from April 2015 to 2021.

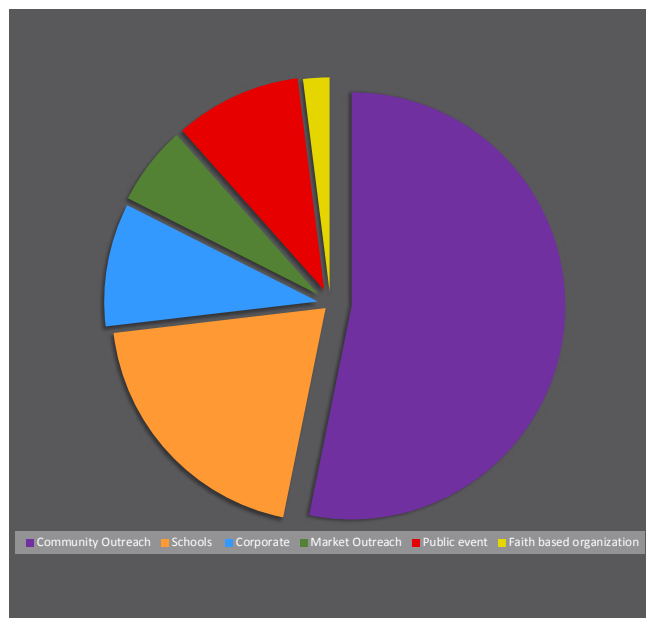
At the end of 2019 reporting, a total of 8,411 calls were received by the helpline and 2,103 were genuine calls. Furthermore, in 2020, 6,966 calls were received by the CHL, 1,565 were genuine calls. In 2021, there were 5,021 calls with 1,258 being genuine calls.

The helpline requires more education around the services to create visibility and increase volume of genuine calls. This is achieved through active and effective promotion of the services and wider outreach into the maritime areas and remote rural communities. The helpline mascot, Charlie the Turtle, was developed by the MWCPA to promote the service through television broadcast and social media platforms (Facebook, Twitter, etc.). The Mascot

will be utilised during promotional activities in schools, day care centers, shopping malls and community events which may result in children reaching out, particularly those who have limited to no access to television and social media platforms.



# Outreach Programmes



2019: 0   2019: 11   2019: 8   2019: 14   2019: 48   2019: 167  
 2020: 1   2020: 61   2020: 1   2020: 9   2020: 135   2020: 239  
 2021: 0   2021: 14   2021: 6   2021: 11   2021: 124   2021: 219

The MSP mobile outreach One Stop Shop offered specialised and integrated health and social services including a range of clinical, counselling and legal services. The clinical team provided a wide range of general medical consultations, family planning consultations, sexual reproductive health consultations, cervical, breast and prostate cancer screenings, NCD screenings and referrals.

In 2019-2021, MSP Outreach Team was proud to take its services around Fiji including Rotuma Island, Kadavu, Navosa/Nadroga, Rakiraki, Lau, Naitasiri, Beqa, Vatulele, Cakaudrove, Bua, Macuata and the Lomaiviti Provinces. In 2019, MSP conducted 249 Outreach with 167 Community visits, 48 schools visited, 14 Corporate outreach, 8 market outreaches and 11 public events.

While in 2020, MSP conducted 446 Outreach with 239 community visits, 135 schools visited, 9 Corporate, 1 market outreach, 1 faith-based organization visits and 61 public events.

Moving into 2021, MSP conducted 377 Outreach with 219 community visits, 124 schools visited, 11 corporate, 6 market outreach, 14 public events.





# Rotuma Outreach

In 2019 - 2021  
Approximately,  
**38,650**  
clients were  
directly reached  
through  
MSP outreach.  
More than 50%  
assisted were  
women.



With the grants from Fiji Women's Fund, our Mobile Outreach program was able to reach the maritime islands of Fiji.

In 2019, our outreach team travelled to far-flung Rotuma for two full weeks to provide much needed medical services and educational programs to the remotest maritime islands.

This was the first trip to the island of Rotuma by the MSP Outreach team, who identified a need for health and social services in partnership with the Ministry of Health and Medical Services and the Fiji Police Force in Rotuma.

The MSP team included a registered nurse, registered lawyer, a qualified Rotuman Counsellor and field staff.

Our Outreach team was able to provide awareness on Child Protection, and information on the National Child Helpline (free call 1325). We focused on issues relating to Elimination of Violence against Women and Girls & Gender Based Violence, as well as Family Planning, STIs and Menopause issues.

Our nurse and divisional medical staff was able to conduct screenings for Cervical Cancer, Breast Cancer, and Prostate Cancer as well as general check ups.

Rotuma has higher aging population and for the first time the people there were able to access a specialised medical team from MSP whereby the team was able to provide instant testing for prostate cancer for men. This led to three confirmed cases of prostate cancer which have been referred on to the appropriate health officials.

The outreach was only made possible through the support and funding provided by Fiji Women's Fund.

We were able to provide educational and clinical services, including counselling and legal advice, to Rotumans in 5 schools and 16 communities.





# MSP Visits Kadavu

## Maritime Outreach Program

Between 2019 and 2021, MSP visited the island of Kadavu three times. MSP delivered the Outreach package by incorporating SRHR and GBV in schools and villages in Kadavu. MSP believes that by combining services through static and mobile clinics with community-based outreach makes it possible to integrate GBV and SRH in a fragile context.

Whilst in Kadavu, the team commemorated International Women's Day on March 8<sup>th</sup>, 16 Days of Activism from November 25<sup>th</sup> to December 10<sup>th</sup> and World Aids

Day on December 1<sup>st</sup> in the communities by engaging the villagers in awareness and discussions on gender-based violence.

The Maritime Outreach Program was funded by Fiji Women's Fund and the project focused on empowerment of women and girls, sensitization awareness on GBV and provision on SRH health services.



MSP services reached

**468** women

**944** girls

**645** men and

**761** boys



# Rabi Island Outreach

## December 2020

### Rabi Maritime Outreach

The beautiful island of Rabi lies 5 kilometers to the west of Taveuni in the northern division.

It is a island that covers an area of 66.3 square kilometers and has an estimated population of about 5000 people. The history about the people on the island is quite an interesting one but today it is known to be home to the Banabans who are the indigenous landowners of Ocean Island. The indigenous Fijian community that formerly lived on Rabi were moved to Taveuni after the island was purchased by the British government.

Under the Access to Justice Project, the MSP North Team, had the opportunity to reach out to the island of Rabi in December 2020. The outreach team consisted of the logistics officer, the counsellor, the SRHR nurse, M&E and protection officer. The duration of the outreach was a week in which the team visited the three main villagers with its numerous settlements and the 5 schools on the island. The team's visit had the full support from stake-holders: Commissioner Northern's Office, Fiji Police Force, Ministry of Education, MOWCPA and not forgetting MHMS.

Highlighted in the tables below are some of the findings from the communities visited in which the team was able to deliver services on SRHR.

At the end of this one-week outreach, close to 220 people accessed awareness, education and clinical services.

### School Visits

During the teams visit to Rabi island, we also had the opportunity to visit the 3 primary schools and the only High School on the island- Rabi High School. The visit to the schools was made possible through the approval from Divisional Education Officer Northern- MEHA. The response from the respective schools was a positive one as they all wanted to work together to address child protection concerns that were prevalent on the island. The team had the opportunity to discuss with teachers and the MHMS staff on the island about CWA forms and the 1325 Child Helpline including concerns about the culture of violence that seemed to have been very high during the visit. Positive parenting as well as mental health concerns were also part of the discussions and was led by our counsellor.

Schools	No. of Participants
Rabi High School	169
Buakonikai Primary School	119
Tabiang Primary School	131
Banaban Primary School	155
<b>TOTAL</b>	<b>574</b>







**MSP together with Ministry of Health and Medical Services conducts mobile One Stop Shop clinics at schools and markets around Fiji. These programs were funded by DFAT and the British High Commission.**

## School Outreach

The aim of School Outreach is to raise awareness on girl empowerment, child protection, good and bad touches, respectful relationships and information on the Child Helpline.

MSP celebrated Menstrual Hygiene Day 2019 with students and teachers at the Hilton Special School. MSP facilitated dialogue and awareness on the need to break taboos surrounding menstruation, especially on the importance of good menstrual hygiene management, the privacy and dignity associated with personal hygiene.

In 2020 and 2021, MSP not only raised awareness to the students, but we also facilitated Child Protection training sessions for teachers in schools around the Central Division. These trainings included activities that would assist teachers in implementing better child protection standards within the school. The sessions aimed to improve the capacity of the teachers to identify risks and respond accordingly to their students.

## Market Outreach

MSP in the past 3 years had the opportunity to conduct a total of 9 awareness programs in the markets. One of our most memorable market outreach was held at the Nausori Municipal Market. The British High Commissioner to Fiji, H.E Ms Melanie Hopkins including her mother and Godmother joined the MSP outreach team.

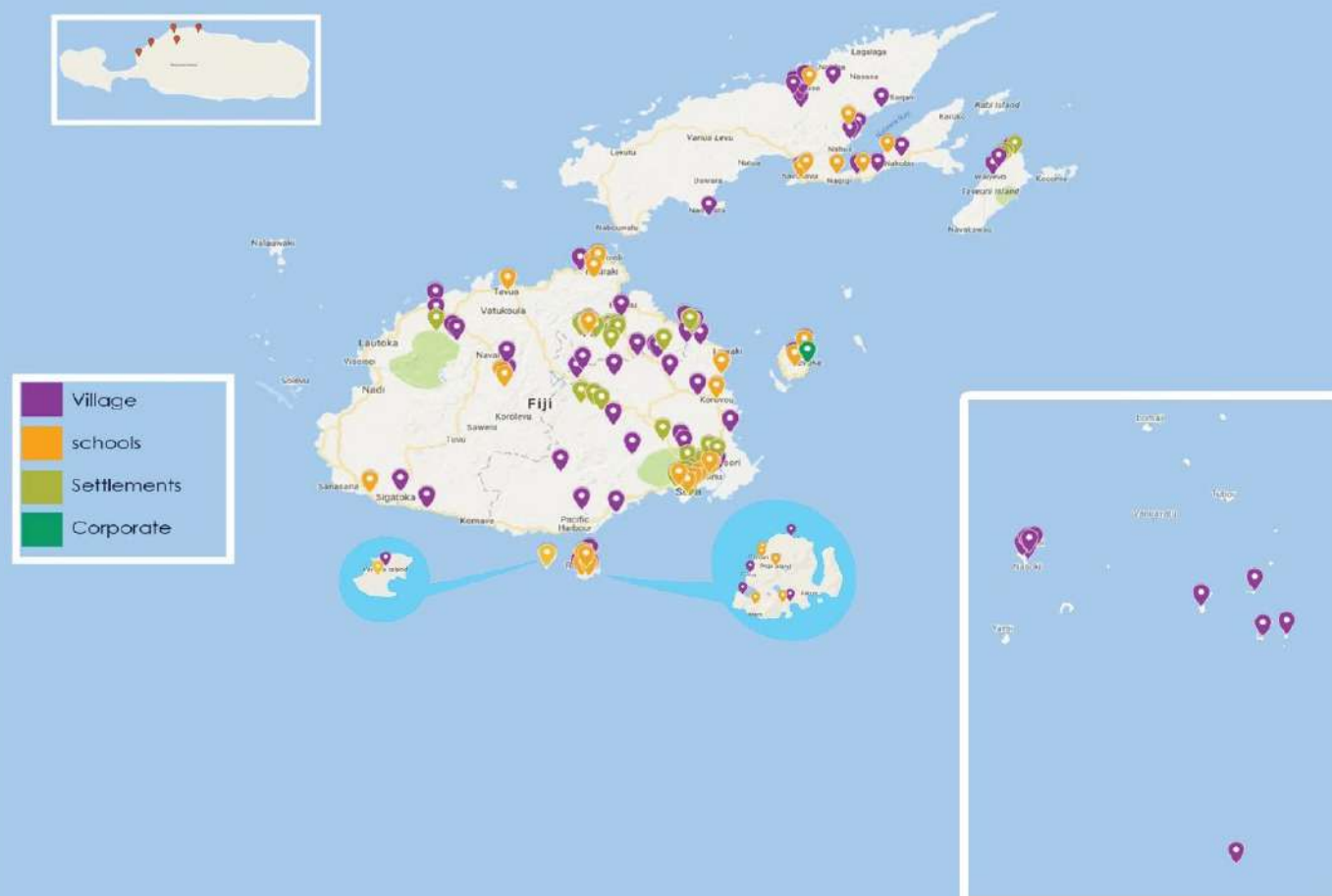
*“Markets provide a critical source of income generation for women here in Fiji. Overall, markets are vital sites of cultural, social and economic activities that make significant contributions to Fiji’s local and national economy. The income that is generated from market trading is immediately redistributed back into the community through fees paid to town councils, and particularly women market vendors spending their earnings on education, food, and housing for their families. It is without a doubt, that women market vendors work extremely long hours and travel long distances from their rural villages – in most cases most of them do not have the time to access various health care services. Their busy lifestyles do not give them much opportunity to learn about their rights, specifically their rights to reproductive healthcare and family planning.”*

— H.E Ms Melanie Hopkins,  
**British High Commissioner of Fiji**





# Our Reach



# Access to Justice

**A total of 641 clients were assisted by MSP Legal Department with 369 clients in 2020 and 289 clients in 2019.**

The recent national data analysis highlights that the survivors of sexual assault cases in Fiji does not discriminate against any age group, gender and ethnicity, whereby the youngest survivor was a 3-month-old baby and the oldest survivor being a 74-year-old female. To date, 1,693 sexual assault survivors have undergone medical forensics at the MSP post-rape clinics. It is evident that the severity worsens either by the age of the victim, their relation to the perpetrator or the brutality of the crime.

The integrated approach of medical, psychological, and legal support has worked really well for MSP being a recognised organisation for first responders to sexual relat-

ed offences. The One Stop Shop provides an experienced understanding of the need to protect women's right to privacy and confidentiality and embeds this principle while reporting on such cases through stakeholders and media outlets.

MSP recognises the psychological consequences of repeated abuse that goes unnoticed and unaddressed, including depression, anxiety disorders, post-traumatic stress disorder (PTSD), suicidal tendencies, and chronic pain complaints; such as backaches/headaches. All staff at MSP attend continuous training on violence against women and girls, GBV and sexual crime related cases to ensure that clinical guidelines and Standard Operating Procedures for care and health services for women survivors of violence are strictly implemented and maintained.



## Legal Advice



### General Legal Services

2019: 27  
2020: 160  
2021: 128



### Legal Consultation

Child, Protection, Child Rights, Sexual Offences

2019: 103  
2020: 97  
2021: 58



### Domestic Violence

Advice on rights

2019: 115  
2020: 46  
2021: 39



### Certification Documents

2019: 7  
2020: 38  
2021: 176



### Child Maintenance

2019: 16  
2020: 20  
2021: 12



### Adoption

2019: 5  
2020: 7  
2021: 7



### Others

2019 - 2021: 178



# Memorandum of Agreement with Fiji Police Force

The 16<sup>th</sup> of September 2020, marked the official signing of a Memorandum of Agreement for the provision of sexual gender-based violence unified partnership between the Fiji Police Force and Medical Services Pacific. This is the third renewal of the formal partnership between the Fiji Police Force and MSP.

The signing of the MOA allows a mutual working partnership between the two agencies in terms of health services including counselling and legal support for victims of child abuse, sexual crimes and gender-based violence. This agreement also provides service provision for members of the Fiji Police Force to reach out and seek support by institutionalizing some of the interventions such as access to counselling to cope with mental health conditions such as depression, anxiety, coping with traumatic events, difficult life events and emotions.

Survivors of gender-based violence experiences are complex in nature. The one-stop shop post rape facilities enable survivors to access medical triage, medical fo-

rensics, legal and psychosocial support services such as psychological first aid, trauma counselling and ongoing counselling.

This agreement will strengthen the existing relationship that MSP has with the Fiji Police Force Child Abuse and Sexual Offences Unit, whereby together, we have assisted over 1000 survivors with special survivor-centered services. MSP operations in the Central, Northern divisions and the new Western operation in Lautoka will provide the much needed support to the survivors of gender-based violence and the Fiji Police Force.

Over the years the support from the United Nations Development Programme - Access to Justice Grant Programme funded by the European Union, the Fiji Police Support Programme funded by the New Zealand government and Australia's Department of Foreign Affairs and Trade has continued to evolve and has enabled MSP to reach the furthest first and leave no-one behind.





# Responding to Emergencies

**Fiji experienced 5 severe tropical cyclones during the period of 2019 to 2021 (TC Sarai, TC Tino, TC Harold, TC Yasa and TC Ana). It caused massive destruction to people's lives, infrastructure and lives were lost and many more suffered injuries. Reaching out to our partners and donors, MSP packed up and began delivering health care supplies, medical services, counselling services, clothes, WASH and dignity kits and legal services to communities badly affected by the cyclones.**

MSP joined the Fiji Emergency Medical Assistance Team (FEMAT) in the Southern Lau for TC Sarai and TC Tino post - cyclone relief response.

To help fijian families deal with the emotional stress brought on by TC Harold and the COVID-19 pandemic, MSP, funded by the Australian Government, had been and continues

to provide counselling and medical assistance to support communities across Fiji.

In July 2020, MSP staff accompanied the Ministry of Health and Medical Services and FEMAT to provide psychosocial and medical services on the island of Vatulele, home to over 900 people, which was severely impacted by TC Harold.

Vatulele residents accessed medical consultations and treatments such as eye and dental check-ups, diabetes, blood pressure and temperature screening, dermatology, and physiotherapy.

The humanitarian response package during any emergency response covers sexual and reproductive health in emergencies, psychological first aid, child protection in emergencies and gender-based violence in emergencies.





## TC Yasa and TC Ana

On the evening of 17<sup>th</sup> December 2020, a week before Christmas, category 5 Tropical Cyclone Yasa devastated the country which was followed by another cyclone (TC Ana) on the 31<sup>st</sup> of January 2021, severely impacting the Western and Northern Division causing heavy rain, flash flooding and uprooting utility lines in Navosa, Rakiraki, Tavua, Vatukoula, Ba and Nadarivatu.

The Western Team coordinated with the Commissioner Western's office and the Ministry of Health and Medical Services as part of the Initial Damage Assessment Team and responded to the communities affected by TC Ana. MSP was able to assist 6 communities and primary school and distributed 130 WASH Kits and 15 Hygiene Kits. The MSP team raised awareness on child protection, ending violence against women and girls, child helpline,

prevention of leptospirosis, typhoid, dengue and diarrhea (LTDD) and sexual reproductive health in emergencies.

A team from Suva and Lautoka were deployed to the Northern division 3 days after the 30 days 'State of Emergency' declaration was made effective to assist in the Relief Response. Relief Phase 1 consisted of the provision of psychosocial support and psychosocial first aid to affected communities and attending to those that were traumatized after the disaster and sheltered in the identified evacuation centers.

In Vanua Levu as well as in most parts of Fiji, TC Ana caused flooding unlike TC Yasa (Category 5) whose strong winds damaged many homes and their agricultural livelihoods, while the heavy rain caused landslides and flash flooding.

MSP relief response team was able to achieve the following during the relief outreach to Northern, Western and Central divisions.

### Services delivered, and Sites visited

- 112 sites visited (102 Northern, 7 Western, 3 Central Divisions)
- 4,794 clients were directly reached during this relief phase.
- 713 clients were provided with psychosocial support and psychosocial first aid.
- 1,320 clients were provided with medical services including SRHR, IMCI, ANC, PNC, GOPD and NCD screening.

### Kits distribution

- 61,675 purification tablets only distributed (9,175 TC Yasa, 52,500 TC Ana)
- 600 Wash Kits distributed (466 TC Yasa, 134 TC Ana)
- 134 Dignity Kits (80 TC Yasa, 54 TC Ana)
- 429 Combined Wash and Dignity Kits distributed (175 TC Yasa, 254 TC Ana)
- Birthing and New Mothers Kits



# Canadian High Commissioner Visits MSP



This is MSP's third successful consecutive grant under the Canadian Government's - Canada Fund Livelihood Initiative Funding.

The recent Canadian Government funded project Ensuring Dignity for Women and Girls project was designed to respond to gender-based violence in populations affected by disaster. It will ensure women and girls feel protected, have the right to dignity and are empowered to access sexual and reproductive health services, both, pre and post disaster. The project has been designed to empower women and girls, strengthen protection systems and provide a range of services and WASH products as well as support services for vulnerable groups.

## Victimology and Medical Examination Presentation for Fiji Police Force

In 2019, Fiji Police Force Academy requested the services of MSP to facilitate and present on the topic of Victimology and MSP's protocol on Clinical Management of Rape and sexual assault. The counsellor presented on Victimology and the science thereof and how the understanding of it would help the Police Officers become more sensitive to behaviours, patterns and analysis around their observations, questionings, approach, demeanor, communication, interviewing and strategic thinking skills.

The MSP medical team provided in-depth information on the essential components of medical care after a rape:

- documentation of injuries,
- collection of forensic evidence,
- treatment of injuries,
- evaluation for sexually transmitted infections (STIs) and preventive care,
- evaluation for risk of pregnancy and prevention,
- psychosocial support, counselling and follow-up.





# Founder and Executive Director's Farewell

In 2019, MSP sadly bid farewell to its Founder and Executive Director, Jennifer Poole. Ms. Poole has joined the Ministry of Women, Children and Poverty Alleviation as its new Permanent Secretary. MSP welcomes Ms. Ashna Shaleen as its Country Director. Ms. Shaleen first joined MSP in 2011 and has years of management experience with a Bachelors in Applied Psychology and Demography Studies, Post Graduate Diploma in Development Studies, Masters in Human Resources (UniSA Australia) and Masters in Business Administration (USP Fiji).



# Ethiopian Delegation Visits MSP



In February 2020, MSP had the pleasure to meet and share MSP's survivor-centered holistic program with the Ethiopian Delegation. This was part of a South-South learning visit to Fiji, facilitated by the UN Women Fiji

MCO in partnership with the UN Women Ethiopia Country Office.

The delegation consisted of: The Minister for Women, Children and Youth for Ethiopia, H.E. Semegne Wube, Executive Directress for the Association for Women's Sanctuary and development (AWSAD), Maria Munir Yusuf and Senait Zecudie of AWSAD, Anna Parini and Etsehiwot Eguale from UN Women Ethiopia, Kidist Belayneh of Norwegian Church Aid, Gashawbeza H Woldegebreal of the Ethiopian Orthodox Church.

The delegations were welcomed by MSP Country Director, Ashna Shaleen and Protection Officer, Elizabeth Rova. Ideas and experiences were exchanged regarding evidence-based practices and approaches to prevention and response to Violence Against Women and Girls and Post-Rape clinics in Fiji.



## Uplift Project

The women and girls of New Zealand are delighted to donate bras and underwear to MSP in Suva, Fiji.

There are many 'Drop Off Points' around New Zealand which are managed by women who volunteer their time and are pleased to be involved in Project Uplift. Also many items are sent through the post by those who know that other women will benefit from these goods.

When co-ordinators have a large amount of bras, friends and family gather around, to sort through the clothing and pack them up ready for sending. We want to ensure that the quality is good for the receivers.

We have a website [www.projectuplift.org](http://www.projectuplift.org) and Facebook page <https://www.facebook.com/donatebras/>

Co-ordinators around NZ often give talks to women's groups which increases the awareness for other women to donate. They are all very happy to know that their clothing is being used and appreciated by other women. We are a sporting nation and many girls are undertaking

these more physical sports and understand the need for a bra. Sport gives women and girls so much more than exercise. Friendship, focus, goals, a sense of belonging, esteem and much more. NZ mothers are aware of the importance of wearing a bra during Pregnancy and breastfeeding especially in warmer climates.

Our main challenge is sending to where they are needed. We have been fortunate to receive donations for freight-ing costs, from people and companies who understand the basic need for women.

We are very pleased to be involved and help with the great work being done by MSP, to improve the quality of life to women living in the Pacific Islands, which ultimately affects all communities.

Pauline Watson, National Co-ordinator, Project Uplift NZ





# Memorandum of Agreement with Sai Prema Foundation.

MSP has entered into a collaborative partnership with Sai Prema Foundation Fiji (SPF) through the signing of a Memorandum of Agreement. The agreement was signed on the September 22<sup>nd</sup> of 2021 and is anticipated to remain for the next 5 years (2026) from the date signed.

Through the partnership, MSP will leverage on the various community service projects and initiatives by Sai Prema Foundation including conducting sexual reproductive health and mental health advocacy workshops, consultations and screenings through SPF's free outreach medical camps to the rural villages of Fiji. Sai Prema Foundation Director Mr. Sumeet Tappoo, said that he was excited with the opportunity to work alongside MSP.

"The work conducted in the area of sexual reproductive health and mental health by Medical Services Pacific is exemplary. Sai Prema Foundation is delighted to be working with MSP and together we will work on a number of initiatives to serve the people of Fiji. The purpose of these collaborative partnerships is to leverage off each other's strengths and use each other's platforms to serve in more innovative and diverse ways with the end goal of making a real difference to the lives of the underprivileged and needy" said Mr. Sumeet Tappoo.

MSP Country Director Ms. Ashna Shaleen said that MSP and SPF will leverage from this partnership by establishing and strengthening synergies when delivering community-based health services. She also said that both the organisations will complement each other during community outreach on sexual reproductive health, mental health and congenital heart screening.

"Through SPF's 'Health on Wheels' rural outreach, we will reach more communities and people in the peripheral rural areas, working closely with the Ministry of Health and Medical Services. Such partnerships are important as it brings together resources, expertise and the passion to serve those in need" Ms. Shaleen said.

Ms. Shaleen also added, "Health services are stretched, impacted by the pandemic. NGOs such as SPF and MSP understand that to deliver service provision at any scale, it is not viable to work in isolation but to bring the benefits of healthcare services to those most in need of them and to serve as an antidote to despair and hard times".



# Improved Access to Sexual Reproductive Health Care and Post-Rape Care Services with the Opening of a New Clinic in Lautoka.

On the 21<sup>st</sup> of January, 2021, a two-year project entitled 'Strengthening Collaboration, Accountability, Law & Empowering Stakeholders' (SCALES) was formally launched as part of MSP's new western division operations. The project was designed to support the civil society in strengthening human rights priorities in Fiji by empowering women, youth, children, people with disabilities and marginalized groups, increasing access to justice for survivors of sexual gender-based violence, strengthening capacity of Civil Society Organization partners to deliver their mandates to end sexual gender-based violence.

The project is funded by the European Union. Coinciding with the launch of the project is the opening of a new Clinic in Lautoka which will strengthen efforts to access accompaniment services to access justice and to provide essential sexual reproductive health care and post-rape care services to the women and youth in the Western Division.

MSP believes that its signature three-pronged approach in providing clinical, legal and counselling services will enrich the lives of our clients in the west of Fiji. The new MSP clinic in the Western Division will provide holistic health and social services, including comprehensive services for survivors of violence that will strengthen existing services available for those living in the hard to reach communities in the western division.

The project will work very closely with government agencies and civil society organisations to strengthen the already existing protection system for vulnerable women and girls in the Western Division.

MSP will provide services such as family planning, sexual reproductive health, counselling, group therapies, specialised post-rape care services, specialized services for child survivors along with legal aid for women and youth at no cost.





# COVID-19 Response

A year after Fiji was first impacted by COVID-19, on 18<sup>th</sup> April, 2021, Fiji announced its first case outside of the border quarantine facility. Nadi and Lautoka underwent a lockdown in the 2<sup>nd</sup> quarter of the year, impacting MSP's Western Division normal operational set-up of conducting outreach. Schools and non-essential businesses closed their doors impacting hundreds of livelihoods. MSP Clinics remained open, adhering to strict COVID-19 guidelines and working with the Ministry of Health and Medical Services teams to work with the Vaccinations Teams around the country and host the Maternal Child Health Clinic team, providing baby clinics and immunization. From 20-25<sup>th</sup> April, the Western team were engaged with the Ministry of Health and Medical Services Lautoka Sub-division team to assist in contact tracing, mass swabbing and house to house screening. MSP Medical Officer and Nurses were able to provide sexual reproductive health in emergencies (family planning in emergencies), cervical screening and Post-Natal Care (PNC).

In this reporting period, to assist in the fight against COVID-19 and the Ministry of Health Vaccination Program, there were 87 volunteers. This was supported

by DFAT and implemented by IPPF through Medical Services

Pacific (MSP) to support the Ministry of Health and Medical Services (MHMS). The COVID-19 volunteers were assigned to conduct;

- COVID-19 vaccination registration,
- Data verification
- Assisting the nurses with the tallying of total number vaccinated both for the 1st and 2nd doses and balancing the number with the total vials used.
- Provide one to one awareness on COVID-19 vaccination related questions asked by the public.
- Data entry at the Emergency Operation Centres and Fever Clinics

Our volunteers were able to assist in the registration of more than 90% of Fiji's population who went on to be vaccinated, increasing our country's coverage and protection against COVID-19. Volunteers based at the Health Centre assist in risk assessment and data entry of people coming in for swabbing and volunteers at the EOC assist in contact tracing, monitoring of COVID-19 positive patients, referrals for food rations, medicines, home visits and receiving calls via the government COVID-19 helpline- 165.

The funding enabled MSP to continue providing surge support towards the COVID-19 vaccination rollout, and assist in all the vaccination phases.

The vaccination campaign consisted of the following vaccination phases;

- Astra Zeneca/COVISHIELD dose 1 and dose 2 for adult vaccination (18 years and above).
- Moderna dose 1 and dose 2 vaccination for pregnant mothers and school children (15 years to 17 years old).
- Pfizer dose 1 and dose 2 for children between the age of 12 - 14 years old
- Booster vaccination that is currently in progress.





# EU COVID-19 Project

## Preventing COVID-19 Protecting Rights Supporting Survivors

The project is designed to address the health and psycho-social impacts of COVID-19 in Fiji by improving vaccination coverage, increasing access to justice for survivors of Sexual Gender-Based violence, empowering women, youth, children, people with disabilities and marginalised groups, and increasing awareness and participation of men and boys, on SRH, GBV, mental health, child protection, gender equality and social inclusion. Over 24 months, the project's overall objective is to: Contain the spread of COVID-19 and its psycho-social impact in Fiji. The three project outcomes in the project were designed to directly address the COVID-19 pandemic and its psycho-social and economic impact on the Fijian population. Project overall objective and outcomes designing was performed in consultation with concerned focal points at the Ministry of Health and Medical Services, Ministry of Women, Children and Poverty Alleviation, and the Fiji Police Force.

The COVID-19 pandemic has had devastating impacts worldwide. Besides its immediate consequences on health systems, related effects such as socioeconomic shocks, school closures and disruptions in social networks have created conditions where violence and children's rights violations are more likely to happen.

COVID-19 had opened new opportunities for the organisation in which the outreach programs were improvised with the opportunity to speak through talk back shows via television and the local radio stations.

During the peak period of COVID-19 restrictions both our Nurse and Nursing practitioner were deployed to the Nausori and Navua hospitals due to the proximity of their residence and they were to assist in the family planning divisions whilst the MHMS nurses were deployed to vaccination sites.





# Capacity Building

## 2019

MSP Staff and Management on 17<sup>th</sup>-21<sup>st</sup> December, 2019, wrapped up the year with a Capacity Building workshop at the Naviti Resort which was made possible through CFLI and UNDP funding. The topics of the training included SRH, Child Protection, GBV, M&E and Project Reporting, Counselling, Policies and Procedures, Child Helpline SOPs, Forensic Medical and Counselling.



## 2020

MSP travelled to Leleuvia Island for a full two-day annual workplan workshop on standard operating strategic procedures with divisional teams with the main objective of the workshop being “to ensure sustainability of project work”. This allowed the participants to fully engage in these discussions to achieve the objectives and outcomes of the annual workplan.

The strategic annual workshop 2020 was conducted in a number of ways, through presentation, group work, sharing of success stories, understanding the challenges.



# Communications and Media

A regular presence at events, in social media, as well as our own communications, helps us to raise awareness, improve visibility and the profile on MSP services and to attract much needed funding.

For this period, MSP was mentioned in 57 digital and print news in both local and international forums. MSP was also invited to speak and appear on multiple local talkback and radio shows which included FBC's Speak your mind, 4 the Record, Na Vakekeli and Fiji TV's Break-fast show.

MSP runs Facebook, Twitter, Instagram pages inclusive of a website and a LinkedIn profile. These platforms give us a chance to not only connect to our target audiences in rural, local, regional and international contacts and

stakeholders but also to build relationships and increase our visibility.

The MSP website received a total of 54,800 views in 2019- 2021, almost triple amount of 9,937 total views in 2018. Followers of MSP on Facebook increased by 7,155 from 5,154 to 12,309. Our Facebook page received 20,901 likes in this period, which now gives a total 41,063 likes since the page launched on 22<sup>nd</sup> November 2010.

To strengthen our communications efforts, we are working on launching an electronic newsletter which is planned to be featured on all our visibility channels to provide an insight on our visited communities, events and upcoming outreach locations and open clinics.

## 2019 - 2021 Media Activities



**57**  
digital and print  
news publication



**54,800**  
website views  
**62,000**  
all times view



**12,309**  
followers  
**675,000**  
Reach



**623**  
Followers  
**78,000**  
Impressions



**788**  
Followers

MSP used Facebook as our main social media to engage with the local community. Strong engagement on Facebook posts is one of our ways to maximize reach. We ensure our posts are engaging, to reach a wider audience and attract new potential clients.

### Total Followers



**12,309**

Our growth rate on followers is 88% compared to 2018

### Total Likes



**20,901**

The Facebook like button is a feature that enables users to easily interact with status updates, comments, photos and videos, links shared by friends.

### Total Reach



**675,000**

Reach includes Likes, comments, shares on post and how many people saw the post across Facebook



# Financials

## SIGNIFICANT EVENT DURING THE YEAR

The Novel coronavirus (COVID-19) developed during the year presents a significant challenge to Fiji and many donor countries including main trading partners of Fiji. It is not possible to estimate the impact of the outbreak's near-term and longer effects to combat the outbreak. This being the case, the trustees do not consider it practicable to provide a quantitative or qualitative estimate of the potential impact of this outbreak on the organization's funding and liquidity position at this time.

The financial statements have been prepared based upon conditions existing at 31 December 2020 and considering those events occurring within and subsequent to that date, that provide evidence of conditions that existed at the end of the reporting period. No adjustments have been made to financial statements as at 31 December 2020 for the impacts of COVID-19.

Signed for and on behalf of the Board of Trustees and in accordance with a resolution of the Board of Trustees.

Dated at Suva, this 30th day of June, 2021.



Trustee



Country Director

The Statement of Comprehensive Income is to be read in conjunction with, the Accounting Policies and notes to the Financial Statements set out on pages 12 to 19.

# Financial Statements

## MEDICAL SERVICES IN THE PACIFIC STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2019

	Notes	31 Dec 2019 \$FJ	31 Dec 2018 \$FJ (RESTATED)
Grant Income	2	1,143,176	1,181,382
Other Income	3	23,682	30,897
		1,166,858	1,212,279
Administrative Expense	4	335,059	216,000
Advertising and Marketing Expense	5	9,349	12,924
Operating Expense	6	812,219	1,040,713
		10,232	(57,358)
Earning before Depreciation			
Depreciation		62,333	64,282
(Deficit) for the year		(52,102)	(121,640)
Other Comprehensive Income		—	—
Total Comprehensive Income		(52,102)	(121,640)

The Statement of Comprehensive Income is to be read in conjunction with, the Accounting Policies and notes to the Financial Statements set out on pages 12 to 19.

**MEDICAL SERVICES IN THE PACIFIC  
STATEMENT OF CHANGES IN  
ACCUMULATED FUNDS FOR THE  
YEAR ENDED 31 DECEMBER 2019**

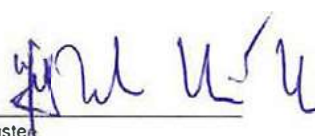
	Accumulated Funds \$FJ	Total \$FJ (RESTATED)
<b>Balance as at 31 December 2017</b>	304,347	304,347
<b>Total Comprehensive Income for the year</b>		
(Deficit) for the year ended 31 December 2018	(121,640)	(121,640)
Other Comprehensive Income	–	–
<b>Total Comprehensive Income for the year</b>	(121,640)	(121,640)
<b>Balance as at 31 December 2018</b>	182,707	182,707
<b>Total Comprehensive Income for the year</b>		
(Deficit) for the year ended 31 December 2019	(52,102)	(52,102)
Other Comprehensive income	–	–
<b>Total comprehensive income for the year</b>	(52,102)	(52,102)
<b>Balance as at 31 December 2019</b>	130,606	130,606


**MEDICAL SERVICES IN THE PACIFIC  
STATEMENT OF FINANCIAL POSITION  
AS AT 31 DECEMBER 2019**

	Notes	31 Dec 2019 \$FJ	31 Dec 2018 \$FJ (RESTATED)
<b>Current Assets</b>			
Cash and Cash Equivalents	7	1,130,049	493,198
Inventories	8	6,481	6,481
Other Receivables	9	15,815	89,482
		1,152,346	589,161
<b>Non Current Assets</b>			
Property Plant and Equipment	10	120,848	161,850
<b>Total Assets</b>		1,273,194	751,012
<b>Current Liabilities</b>			
Other Payables	11	60,304	40,332
Deferred Revenue	12 (i-xi)	1,082,285	527,972
<b>Total Liabilities</b>		1,142,589	568,304
<b>Net Assets</b>		130,606	182,707
<b>Accumulated Funds</b>			
Opening balance		182,707	304,347
Accumulated (Deficit)		(52,102)	(121,640)
<b>Total Accumulated Funds</b>		130,606	182,707

*These Financial Statements have been audited*

*Signed for and on behalf of the Board of Trustees and in accordance  
with a resolution of the Board of Trustees.*

  
Trustee

  
Country Director

*The Statement of Comprehensive Income is to be read in conjunction with, the  
Accounting Policies and notes to the Financial Statements set out on pages 12 to 19.*

*The Statement of Comprehensive Income is to be read in conjunction with, the  
Accounting Policies and notes to the Financial Statements set out on pages 12 to 19.*



**MEDICAL SERVICES IN THE PACIFIC  
STATEMENT OF CASH FLOWS FOR  
THE YEAR ENDED 31 DECEMBER 2019**

	Notes	31 Dec 2019 \$FJ	31 Dec 2018 \$FJ (RESTATED)
Cash Flows from Operating Activities			
Cash Receipts from Grants and Donations		1,143,176	1,212,279
Payments to Suppliers and Employees		(484,044)	(1,002,910)
Net Cash Provided by Operating Activities	13 (ii)	659,132	209,370
Cash Flows from Investing Activities			
(Acquisition) of Property, Plant and Equipment		(22,281)	(23,223)
Net Cash (Used in) Investing Activities		(22,281)	(23,223)
Net Increase in Cash and Cash Equivalents		636,851	186,147
Cash and Cash Equivalents at the beginning of the year		493,198	307,050
Cash and Cash Equivalents at the end of the year	13 (i)	1,130,049	493,198

*The Statement of Comprehensive Income is to be read in conjunction with, the Accounting Policies and notes to the Financial Statements set out on pages 12 to 19.*

**MEDICAL SERVICES IN THE PACIFIC  
STATEMENT OF COMPREHENSIVE  
INCOME FOR THE YEAR ENDED  
31 DECEMBER 2020**

	Notes	31 Dec 2020 \$FJ	31 Dec 2019 \$FJ
Grant Income	2	1,168,401	1,143,176
Other Income	3	27,269	23,682
		1,195,670	1,166,858
Administrative Expense	4	377,925	335,059
Advertising and Marketing Expense	5	4,541	9,349
Operating Expense	6	704,649	812,219
Earning before Depreciation		108,557	10,232
Depreciation		62,599	62,333
Surplus/Deficit for the year		45,956	(52,102)
Other Comprehensive Income		—	—
Total Comprehensive Income		45,956	(52,102)

*The Statement of Comprehensive Income is to be read in conjunction with, the Accounting Policies and notes to the Financial Statements set out on pages 12 to 19.*

**MEDICAL SERVICES IN THE PACIFIC  
STATEMENT OF CHANGES IN  
ACCUMULATED FUNDS FOR THE  
YEAR ENDED 31 DECEMBER 2019**

	Accumulated Funds \$FJ	Total \$FJ
<b>Balance as at 31 December 2018</b>	182,708	182,708
<b>Total Comprehensive Income for the year</b>		
(Deficit) for the year ended 31 December 2019	(52,102)	(52,102)
Other Comprehensive Income	–	–
<b>Total Comprehensive Income for the year</b>	(52,102)	(52,102)
<b>Balance as at 31 December 2019</b>	130,606	130,606
<b>Total Comprehensive Income for the year</b>		
(Deficit) for the year ended 31 December 2020	45,956	45,956
Other Comprehensive Income	–	–
<b>Total comprehensive income for the year</b>	45,956	45,956
<b>Balance as at 31 December 2020</b>	176,562	176,562


The Statement of Comprehensive Income is to be read in conjunction with, the Accounting Policies and notes to the Financial Statements set out on pages 12 to 19.

**MEDICAL SERVICES IN THE PACIFIC  
STATEMENT OF FINANCIAL POSITION  
AS AT 31 DECEMBER 2020**

	Notes	31 Dec 2020 \$FJ	31 Dec 2019 \$FJ
<b>Current Assets</b>			
Cash and Cash Equivalents	7	715,039	1,130,049
Inventories	8	6,481	6,481
Other Receivables	9	20,877	15,815
		742,397	1,152,346
<b>Non Current Assets</b>			
Property Plant and Equipment	10	135,449	120,848
<b>Total Assets</b>		877,846	1,273,194
<b>Current Liabilities</b>			
Other Payables	11	39,110	60,304
Deferred Revenue	12 (i-xv)	662,176	1,082,285
<b>Total Liabilities</b>		701,286	1,142,589
<b>Net Assets</b>		176,562	130,606
<b>Accumulated Funds</b>			
Opening balance		130,606	182,707
Accumulated (Deficit)		45,956	(52,102)
<b>Total Accumulated Funds</b>		176,562	130,606

These Financial Statements have been audited

Signed for and on behalf of the Board of Trustees and in accordance  
with a resolution of the Board of Trustees.



Trustee



Country Director

The Statement of Comprehensive Income is to be read in conjunction with, the Accounting Policies and notes to the Financial Statements set out on pages 12 to 19.



**MEDICAL SERVICES IN THE PACIFIC  
STATEMENT OF CASH FLOWS FOR  
THE YEAR ENDED 31 DECEMBER 2020**

	Notes	31 Dec 2020 \$FJ	31 Dec 2019 \$FJ
<b>Cash Flows from Operating Activities</b>			
Cash Receipts from Grants and Donations		1,168,401	1,143,176
Payments to Suppliers and Employees		(1,506,210)	(484,044)
<b>Net Cash (Used In)/ Provided by Operating Activities</b>	13 (ii)	(337,810)	659,132
<b>Cash Flows from Investing Activities</b>			
(Acquisition) of Property, Plant and Equipment		(77,200)	(22,281)
<b>Net Cash (Used in) Investing Activities</b>		(77,200)	(22,281)
Net (Decrease)/ Increase in Cash and Cash Equivalents		(415,010)	636,851
Cash and Cash Equivalents at the beginning of the year		1,130,049	493,198
<b>Cash and Cash Equivalents at the end of the year</b>	13 (i)	715,039	1,130,049

# Financials

In the opinion of the Board of Trustees:

(a) the accompanying Statement of Income and Expenditure are drawn up to give a true and fair view of the operations of the organization for the year ended 31 December 2020.

(b) the accompanying Statement of Changes in Accumulated Fund are drawn up to give a true and fair view of the operations of the organization for the year ended 31 December 2020.

(c) the accompanying Statement of Financial Position is drawn up so as to give a true and fair view of the state of the organization's affairs as at 31 December 2020; and comply with the International Financial Reporting Standard for small and medium -sized entities (IFRS for SME's).

(d) the Statement of Cash Flows is drawn up so as to give a true and fair view of the cash flows of the organization as at 31 December 2020:

(e) at the date of this statement there are reasonable grounds to believe that the organization will be able to pay its debts as and when they fall due; and

Signed for and on behalf of the Board of Trustees and in accordance with a resolution of the Board of Trustees.

Dated at Suva, this 30<sup>th</sup> day of June, 2021.

  
Trustee

  
Country Director

The Statement of Comprehensive Income is to be read in conjunction with, the Accounting Policies and notes to the Financial Statements set out on pages 12 to 19.

# MEDICAL SERVICES IN THE PACIFIC STATEMENT BY BOARD OF TRUSTEES FOR THE YEAR ENDED 31 DECEMBER 2021

In accordance with a resolution and in the opinion of the Trustees of Medical Services Pacific, we state that:-

- (a) the accompanying Statement of Comprehensive Income is drawn up to give a true and fair view of the operations of the organisation for the year ended 31 December 2021.
- (b) the accompanying Statement of Changes in Accumulated Fund are drawn up to give a true and fair view of the operations of the organisations for the year ended 31 December 2021.
- (c) the accompanying Statement of Financial Position is drawn up so as to give a true and fair view of the state of the organisation's affairs as at 31 December 2021; and comply with the international Financial Reporting Standard for small and medium - sized entities (IFRS for SME's).
- (d) the Statement of Cash Flows is drawn up so as to give a true and fair view of the cash flows of the organisation as at 31 December 2021;
- (e) at the date of this statement there are reasonable grounds to believe that the organisation will be able to pay its debts as and when they fall due; and

Signed for and on behalf of the Board of Trustees and in accordance with a resolution of the Board of Trustees.

Dated at Suva, 11th day of April 2022.



Trustee



Country Director

# MEDICAL SERVICES IN THE PACIFIC STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2021

	31 December 2021 \$FJ	31 December 2020 \$FJ
<b>Revenue</b>		
Grant Income	2,113,830	1,168,401
Other Income	24,118	27,269
	<u>2,137,947</u>	<u>1,195,670</u>
<b>Less Expenses</b>		
Administrative Expense	705,544	377,925
Advertising and Marketing Expense	22,338	4,541
Operating Expense	1,354,493	704,649
	<u>55,572</u>	<u>108,557</u>
Surplus before Depreciation	58,023	62,599
Depreciation	(2,451)	45,956
Surplus/(Decifit) for the year	-	-
Other Comprehensive Income		
<b>Total Comprehensive Income</b>	<u>(2,451)</u>	<u>45,956</u>

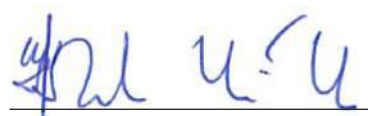


**MEDICAL SERVICES IN THE PACIFIC  
STATEMENT OF FINANCIAL POSITION AS  
AT 31 DECEMBER 2021**

	31 December 2021 \$FJ	31 December 2020 \$FJ
<b>Current Assets</b>		
Cash and Cash Equivalents	1,213,393	715,039
Inventories	6,481	6,481
Other Receivables	19,826	20,877
Total Current Assets	1,239,700	742,397
<b>Non Current Assets</b>		
Property, Plant and Equipment	106,597	135,449
Total Non Current Assets	106,597	135,449
<b>Total Assets</b>	1,346,297	877,846
<b>Current Liabilities</b>		
Other Payables	64,686	39,110
Deferred Revenue	1,107,501	662,176
<b>Total Liabilities</b>	1,172,188	701,286
<b>Net Assets</b>	174,110	176,562
<b>Accumulated Funds</b>		
Opening balance	176,562	130,606
Accumulated Suplus/(Deficit)	(2,451)	45,956
<b>Total Accumulated Funds</b>	174,110	176,562

These Financial Statements have been audited.

Signed for and on behalf of the Board of Trustees and in accordance with a resolution of the Board of Trustees.



Trustee



Country Director

**MEDICAL SERVICES IN THE PACIFIC  
DETAILED STATEMENT OF INCOME &  
EXPENDITURE FOR THE YEAR ENDED  
31 DECEMBER 2021**

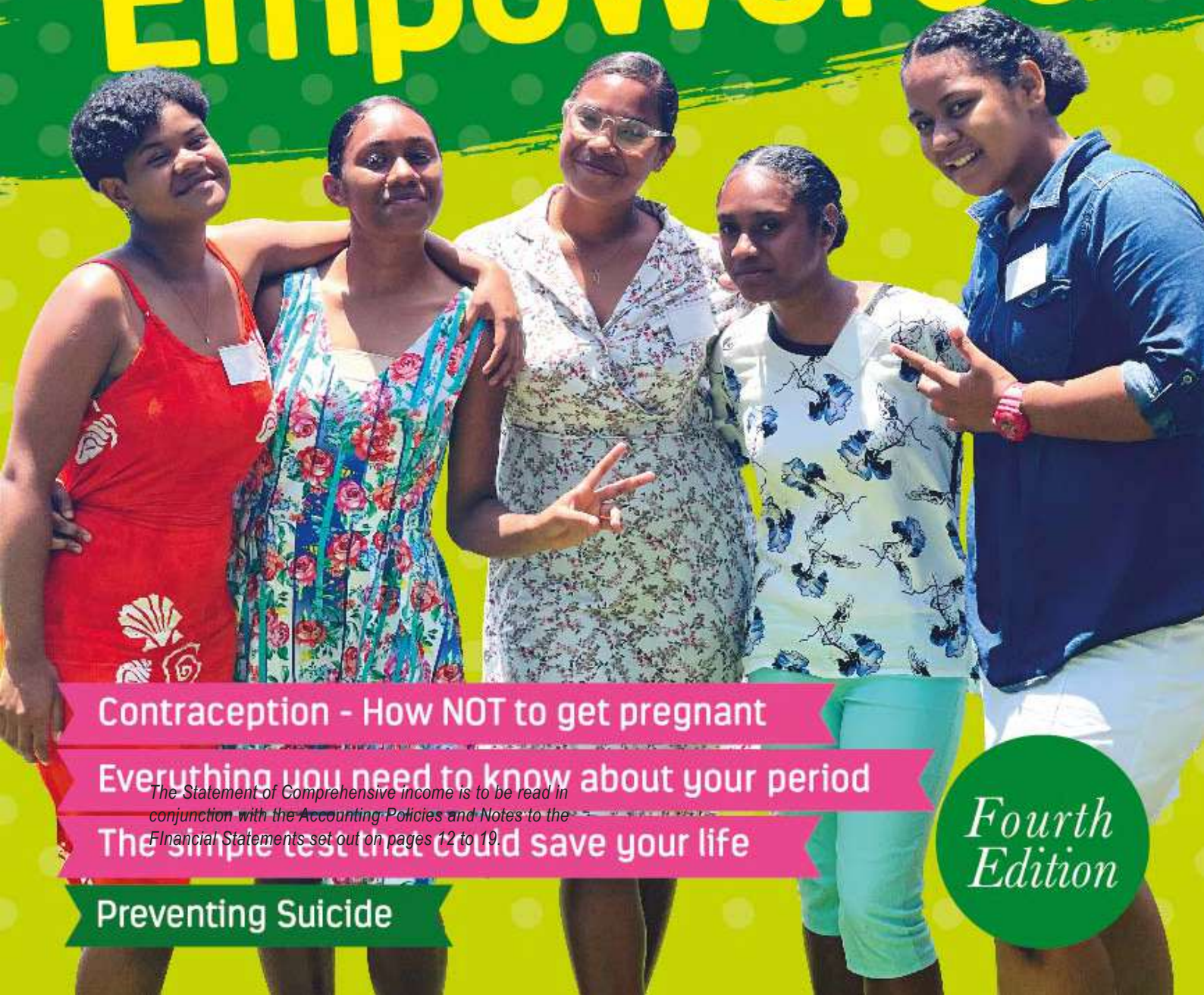
	31 December 2021 \$FJ	31 December 2020 \$FJ
<b>Income</b>		
Grant income	2,113,830	1,168,402
Other income	24,118	27,269
Total Income	2,137,947	1,195,670
<b>Expenses</b>		
Administrative Cost	15,067	4,065
Advertisement, Marketing and Fundraising	22,338	4,541
Bank Charges	394	345
Consultancy Fees	5,000	-
Depreciation	58,023	62,599
Insurance	16,397	6,512
Loss on disposal of non-current asset	571	-
Medical services	152,171	37,120
Motor Vehicle Expense	74,259	29,717
Office Expenses	94,536	114,800
Professional Cost	1,354	1,013
Rent Expense	99,858	77,537
Repairs and Maintenance	23,841	10,468
Staff Cost	1,065,322	632,096
Training and Workshop	132,000	35,433
Travel, Telecommunications and Utilities	379,267	133,468
Total Expenses	2,140,399	1,149,714
Net Surplus/(Deficit) for the year	(2,451)	45,956





Medical Services Pacific

# Girl Empowered



Contraception - How NOT to get pregnant

Everything you need to know about your period

The Statement of Comprehensive Income is to be read in conjunction with the Accounting Policies and Notes to the Financial Statements set out on pages 12 to 19.

The simple test that could save your life

Preventing Suicide

*Fourth  
Edition*





# CORPORATE OUTREACH

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Health Checks

Women's Health -Gynaecological Services

Family Planning and Contraception

Breast Health Awareness & Screening

Cervical and Prostate Cancer Screening

STI and HIV Awareness, Testing and Treatment

Maternal & Child Health Care

Gender-Based Violence Services - legal & psycho-social counselling and social services

Health & Wellness Education

Child Protection & Human Rights Awareness and Training

Other specialty services available upon negotiation

CORPORATE OUTREACH INQUIRIES

(679) 4502906

[info@msp.org.fj](mailto:info@msp.org.fj)

Follow us on  /msp.org.fj  @MSPFiji  @msp\_fiji





**MSP** is a rights based family planning agency that believes that Human Rights awareness and the empowerment of women go together and that both are critical in ensuring individuals and communities achieve optimal Sexual and Reproductive Health services.

**MSP** provides a broad range of health care, counselling and social services, including public awareness and educational programs with a specialized focus on sexual and reproductive health. MSP has developed a comprehensive and integrated service for survivors/victims of sexual assault and domestic violence which includes emergency care, and on going medical, nursing, counselling and legal support.

**MSP** has specialised health teams that work with high risk and vulnerable groups to promote awareness and increase access to key clinical and social services. In Fiji, MSP mobile outreach teams provide professional and confidential clinical services to remote and isolated groups, working in close partnership with local government Ministry of Health and Community Police under formal Memorandum of Understanding (MOU's).

**MSP** works in partnership with public, private and NGO stakeholders and with policymakers at national, divisional and local community levels, coordinating our efforts with others, with the deliberate intent both to maximize scarce resources and to strengthen local capacity. MSP has formal arrangements and service partnerships with the Ministry of Health, the Ministry of Education, the Ministry of Women, Children and Poverty Alleviation and the Fiji Police Force.

#### **Suva**

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#### **Labasa**

Lot 11 Naiyaca, Sub Division  
Tel: (679) 881 1308  
Clinic: (679) 450 2909





**With thanks and support of the MSP  
Patron, His Excellency Ratu Epeli Nailatikau**

**the 2020 MSP Governing Board**

Ms. Loren Eastgate - Chair

Dr. Rachel Devi - Vice Chair

Mr. Suluo Daunivalu - Secretary, Founding Board Chair 2010

Mr. Elliot Wright - Treasurer

Ms. Ashna Shaleen - Member, MSP Country Director

Ms. Natalie Craig-Vassiliadis - Member

Mr. Don TeMoana AngikiAmo - Member

Ms. Sachiko Soro - Member

**and the MSP Trustees:** Ms. Alicia Sahib, Mr. Tevita Ravumaidama, and Ms. Veronica Thoms